

<p style="text-align: center;"><b>Newmarket-Tay Power Distribution Ltd.</b></p> <p style="text-align: center;"><b>Conditions of Service</b></p>	<p><b>Number:</b> NT POWER COS-210-03</p> <p><b>Issue Date:</b> JULY, 2007</p>
<p style="text-align: center;"><b>Connection Denial</b></p>	<p><b>Next Review Date:</b> FEBRUARY, 2020</p>

## 1. Preamble

The *Ontario Energy Board Distribution System Code (OEB DSC) Section 3.1* provides for the ability of a *distributor* to deny *connections*.

## 2. Reasons For Denial

In accordance with the *OEB DSC* Section 3.1.1, Newmarket-Tay Power Distribution Ltd. (NT POWER) is not obligated to *connect* a *building* within its *service area* if the *connection* would result in any of the following:

- Contravention of existing laws of Canada and the Province of Ontario
- Violations of conditions in NT POWER's Licence
- Adverse affect on the reliability or safety of the *distribution system*
- Public safety reasons or imposition of an unsafe situation for the worker beyond normal risks inherent in the operation of the *distribution system*
- A material decrease in the efficiency of the *distributor's distribution system*
- A materially adverse effect on the quality of *distribution services* received by an existing *Consumer*
- If the *Person* or *Applicant* requesting the *connection* owes NT POWER money for *distribution services*
- Any other conditions documented in NT POWER's *Conditions of Service* documents
- Use of the *distribution system* for a purpose that it does not serve and that NT POWER does not intend to serve
- Potential increases in monetary amounts that already are in arrears with NT POWER
- If an *electrical service* to NT POWER's *distribution system* does not meet NT POWER's design requirements

## 3. Applicant Communication

In accordance with the *OEB DSC* Section 3.1.3, if NT POWER refuses to *connect* a *building* in its *service area* that lies along its *distribution system*, NT POWER shall inform the *Applicant* or *Person* requesting the *connection* of the reasons for the denial, and where NT POWER is able to provide a remedy, make an offer to *connect*. If NT POWER is not capable of resolving the issue, it is the responsibility of the *Applicant* or *Person* to do so before a *connection* can be made.